

Alachua County

Resource Guide

Child and Family focused

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Basic Needs:

Food, clothing, emergency financial services, Employment assistance



● **Access Florida (Food stamps, Medicaid):**

Phone: 1-866-762-2237

Website: <http://www.myflorida.com/accessflorida/>

● **Alachua County Community Support Services (ACOSS):** Utilities, rent, and other resources as listed below.

218 SE 24th Street

Gainesville, FL 32641

Phone: (352) 264-6750

TDD: (352) 955-2499

Fax: (352) 264-6756

Website: <http://www.alachuacounty.us/DEPTS/CSS/SOCIALSERVICES/Pages/Services.aspx>

Animal Services fee waiver: Fee waiver allowing indigent persons to reclaim their pets.

Indigent burials or cremations

Referrals: Services such as a brief assessment, information and referral.

Rent and mortgage: Rent and mortgage assistance may be available for eligible residents to assist in the prevention of eviction and foreclosure and to reduce homelessness.

RTS day bus pass: Eligible residents receive a RTS day bus pass to access public transportation for medical and/or work related reasons.

Urgent Special Needs: Assistance for items and services that are not offered through any other sources.

Utilities: Utility assistance may be available for eligible residents to prevent the interruption of utility services.

● **Bread of the Mighty Food Bank:** Emergency food

325 NW 10th Avenue

Gainesville, FL 32601

Phone: (352) 336-0839

Website: <http://www.breadofthemighty.org/>

- **Catholic Charities:** Utilities, rent, and emergency food

1701 NE 9th Street
Gainesville, FL 32609
Phone: (352) 372-0294
Website: <http://catholiccharitiesgainesville.org/>

- **Community Action Agency:** Immediate financial assistance (Utility/Rent), Self-sufficiency program (helping families to become independent of social/public assistance)

1405 NW 13th Street, Suite B
Gainesville, FL 32601
Phone: (352) 373-7667
Website: <http://www.cfcaa.org/>

- **FloridaWorks/One-Stop Career Center:** Provides career counseling, workshops/assessments, resume and interview assistance, job leads, funding for job training, support services and phones, computers, and supplies for jobseekers; services are free of charge. Available for every Alachua and Bradford county resident looking for employment.

4800 SW 13th St
Gainesville, FL 32608
Phone: (352) 955-2245
Website: <http://www.floridaworksonline.com>

- **Gainesville Community Ministry:** Utilities, rent, clothing, furniture, emergency food, Free GED classes, parenting classes, assistance with obtaining state IDs.

238 SW 4th Ave
Gainesville, FL 32601
Phone: (352) 372-8162
Website: <http://www.gcmhelp.org>

- **Goodwill Industries:** Clothing, furniture

3520 SW 34th St
Gainesville, FL, 32608
Phone: (352) 376-9041

2624 NW 13th St.
Gainesville, FL, 32609
Phone: (352) 378-4449
Website: <http://www.goodwill.org/>

- **Haven Hospice Attic:** Clothing (free with referral letter)

300 NW 8th Avenue
Gainesville, FL 32608
Phone: (352) 378-7484
Website: <http://www.havenhospice.org/gainesville-attic.aspx>

- **High Springs Social Services:** Food pantry, clothing, rent/utility assistance

15 SE 1st Ave
High Springs, FL 32643
Phone: (386) 454-1000

- **Junior League:** Clothing (free with referral letter)

430-A North Main Street
Gainesville, FL 32601
Phone: (352) 372-1710
Website: <https://www.gainesvillejrleague.org>

- **SafeLink Cell Phones:** Recipients receiving assistance through government programs are eligible

Phone: 1-800-Safelink
Website: <https://www.safelinkwireless.com/Enrollment/Safelink/en/Public/NewHome.html>

- **Salvation Army:** Food pantry, utility assistance, furniture assistance, clothing vouchers, Angel Tree program (Christmas gifts for children)

639 E. University Avenue
Gainesville, FL 32601
Phone: (352) 376-1743
Website: http://www.uss.salvationarmy.org/uss/www_uss_gainesville.nsf/

- **St. Francis House:** Emergency food (soup kitchen)

413 S. Main Street
Gainesville, FL
Phone: (352) 378-9079
Website: <http://stfrancishousegnv.org/>

- **Three Rivers Legal Services:** Free civil legal services to low-income individuals (Foreclosure, Consumer, Domestic Violence, Education, Elder, Employment, Family, Public Benefits, Housing, Small Claims)

901 NW 8th Avenue Suite D-5
Gainesville, FL 32608
Phone: (352) 372-0519
Website: <http://www.trls.org/>

● **United Way:** information and referral program

United Way of North Central Florida

6031 NW 1st Place

Gainesville, FL 32607-2025

Phone: (352)331-2800

Fax: (352)331-2111

Website: <http://www.unitedwayncfl.org/>

United Way 2-1-1 for local resources: <http://nefl211.org/default.asp>

Child Welfare Services:



● **Child Protection Team (CPT):** Medical diagnosis and evaluation, Nursing assessment, Child and family assessments, Multidisciplinary staffings, Psychological and psychiatric evaluations, Specialized and forensic interviews Expert court testimony, Training for child protection investigators and other community providers of child welfare services, Training for emergency room staff and other medical providers in the community.

University of Florida Dept. of Pediatrics
1701 SW 16th Avenue, Bldg. A
Gainesville, FL 32608-1173
352-334-1300
Website: <http://cpt.pediatrics.med.ufl.edu/>

● **Department of Children and Families:** Provides a wide range of services including Automated Community Connection to Economic Self Sufficiency (ACCESS), Abuse hotline, Adoption, Adult Protective Services, Background Screening, Child Care, Child Welfare, Community-Based Care, Domestic Violence, Foster Care, Homelessness, Human Trafficking, Independent Living Services, Mental Health, Refugee Services, and Substance Abuse.

Local DCF office: (352) 415-6169 (for inquiries about an open DCF case/assignment of the DCF investigator)

The Florida Abuse Hotline: 1-800-962-2873 (to refer concerns of abuse/neglect to DCF)

Website: <http://www.myflfamilies.com/contact-us/region/circuit-8>

● **Partnership for Strong Families:** Provides adoption services, foster care supervision, family preservation services, and case management. Families must be referred by Department of Children and Families. Provides on-going case management to children involved in the child welfare system (DCF).

5905 NW 1st PI Suite A
Gainesville, FL 32607
Phone: (352) 244-1500
Website: www.pfsf.org (staff directory on the website)

Childcare & Parenting Resources:



● **Early Learning Coalition (ELC):** Assistance with daycare, Voluntary Pre-Kindergarten (VPK) and School Readiness programs

4424 NW 13th St, Gainesville, FL 32609
(352) 375-4110
Website: <http://www.elcalachua.org/>

● **Family Source of Florida Parent Helpline:** Offers immediate assistance to stressed and overwhelmed parents/caregivers regarding parental responsibilities or specific behaviors of children, provides support to survivors of child abuse or incest, and provides support for parents about their child's behavior.

1- 800-FLA-LOVE (800-352-5683)
Website: www.211bigbend.org

● **Healthy Families:** Voluntary home visitation program promoting positive parent-child relationships and child health and development. This program offers services prenatally or at the birth of a baby to families who are voluntarily assessed as needing Healthy Families services. The services can last for up to five years depending on the needs of the family.

910 NW 57th Street
Gainesville, FL 32605
Phone: (352) 294-5530
Website: <http://www.healthyfamiliesfla.org/alachua.asp>

● **Healthy Start:** provides universal risk screening of all Florida's pregnant women and newborn infants to identify those at risk for poor birth, health and developmental outcomes. Free services to pregnant women and babies, up to age 3.

1785 NW 80th Blvd.
Gainesville, FL 32606
Phone: (352) 334-7940
Website: <http://www.healthystartncf.org/>

● **Library Partnership Resource Center:** Resource/referrals for families, family events, clothing, tutoring, financial planning, parenting classes, project job makeover

1130 NE 16th Avenue
Gainesville, FL 32601
Phone: (352) 334-0161

807 SW 64th Terrace
Gainesville, FL 32607
(Linton Oaks Neighborhood)

Phone: (352) 505-6823

Website: <http://www.pfsf.org/resource-centers/library-partnership/>

● **Prescribed Pediatric Extended Care (PPEC, AKA Medical Daycare):** PPEC centers allow Medicaid eligible children from birth through age 20 with medically-complex conditions to receive continual medical care in a non-residential setting. PPEC centers provide nursing intervention and medical supervision to children with special health care needs

Phone: (352) 333-1900

Fax: (352) 333-1195

Address: 2025 SW 75th Street, Suite 30
Gainesville, FL 32607

Website: <http://www.florida-ppec.com/>

Mental Health, Behavioral and Substance Abuse Counseling resources:



● **Aлчаua County Crisis Center**: Provides counseling via phone, face-to-face crisis intervention, follow-up counseling care, support groups, and community education. Anyone suicidal, in crisis, or simply needing to talk- services are free. Victims services and rape crisis counseling.

218 SE 24th St
Gainesville, FL 32641

Phone: (352) 264-6789 (local crisis hotline)
(800) SUICIDE (784-2433; National Suicide Hotline)
(800) SUICIDA (784-2432; Spanish)
(800) 273-TALK (8255; National Suicide Prevention Lifeline)
(352) 264-6557 (local rumor control hotline)

Website: <http://www.alachuacounty.us/DEPTS/CSS/CRISISCENTER/Pages/CrisisCenter.aspx>

● **Behavior Analysis Support Services (BASS)**: Applied Behavior Analysis therapy (Diagnosis such as Autism, ODD, ADHD, OCD, PDD, tantrum behaviors)

2035 SW 75th Street, Suite B
Gainesville, FL 32607

Phone: (352) 332-8588

Website: <http://www.behavioralsupports.com/>

● **CDS Family and Behavioral Services, Inc.**: Most of the programs offered by CDS Family & Behavioral Health Services are for youth – children and teens and their families. The CDS mission is “Strengthening Communities by Building Strong Families” which means helping kids and their parents develop the skills they need to succeed in life. Youth Shelters, free substance abuse counseling services

Phone: (352) 244-0628, (352) 244-0618

Toll-free: (800) 854-5377

Website: <http://www.cdsfl.org/>

● **Child Advocacy Center**: Free counseling for victims of child abuse

Phone: (352) 376-9161

Website: <http://www.childadvocacycentergainesville.org/>

- **ITM Group:** Adolescent counseling services (Substance abuse, anger management, sexually reactive)

225 SW 7th Terrace

Gainesville, FL 32601

Phone: (352) 379-2829

Website: <http://itmflorida.com/programs/juvenile-programs>

- **Meridian Behavioral Healthcare, Inc.:** Crisis Stabilization Unit, Outpatient Individual and Family counseling for adults and children, Outpatient Psychiatric services for adults and children, MIST Program (Mother's Intensive Support Treatment offers rehabilitation and counseling services for mothers who are working towards having a drug-free baby), OTP clinic (Outpatient substance abuse treatment for adults), Detox and substance abuse counseling services.

4300 SW 13th St

Gainesville, FL 32608

Phone: (352) 374-5600

Toll-free: 1-800-330-5615

Website: www.mbhci.org

- **Village Counseling Center:** Mental health counseling (primary specialty providing services for sexually abused children or sexually reactive children)

3601 SW 2nd Avenue, Suite Y

Gainesville, FL 32607

Website: <http://www.villagecounselingcenter.net/>

- **Whole Child Consulting:** Applied Behavior Analysis therapy (Diagnosis such as Autism, ODD, ADHD, OCD, PDD, tantrum behaviors)

Phone: (352) 425-2063

Website: <http://www.wholechildconsulting.com/index.html>

Domestic Violence resources:



● **Intimate Partner Violence Assistance Clinic (IPVAC):** The Intimate Partner Violence Assistance Clinic (IPVAC) is a multidisciplinary clinic at the Levin College of Law providing indigent victims of domestic, dating and sexual violence with legal representation, mental health counseling and case management needs. Program is also affiliated with the SOURCE program.

Phone: (352) 273-0805

Website: <http://www.law.ufl.edu/academics/clinics/civil/ipvac>

● **Peaceful Paths:** Peaceful Paths is the certified domestic abuse network that serves survivors of domestic violence in Alachua, Bradford, and Union counties. Peaceful Paths provides a wide range of services including emergency shelter, transitional housing, crisis hotline, victim advocacy, children's programming, education and training, counseling and support groups, community awareness and intervention, violence prevention programs, and batterer's intervention programming. Peaceful Paths is a member of the Florida Coalition Against Domestic Violence (FCADV).

[2100 NW 53rd Ave Ste. A](#)
[Gainesville, FL, 32653](#)

Phone: (352) 377-8255

800-393-SAFE (7233)

Website: <http://www.peacefulpaths.org/>

Medical resources:



- **ACORN Clinic:** Low cost medical and dental care to low-income families

23320 N. State Road 235
Brooker, FL 32622
Medical: (352) 485-1133
Dental: (352) 485-2772
Website: <http://www.acornclinic.org/>

- **Alachua County Community Support Services (ACOSS):** Medical resources as listed below

218 SE 24th Street
Gainesville, FL 32641
Phone: (352) 264-6750
TDD: (352) 955-2499
Fax: (352) 264-6756
Website: <http://www.alachuacounty.us/DEPTS/CSS/SOCIALSERVICES/Pages/Services.aspx>

Limited medical supplies: ACOSS will assist eligible client obtain medical supplies. Client must not be eligible for any other insurance. Exclusions apply.

Limited prescription assistance: ACOSS will assist eligible clients with limited prescription assistance by helping to pay for their medications. Client is responsible for co-pay. Client must not be eligible for any other insurance. Exclusions apply

Primary Care at Family Practice Medical Group: Primary Physician Care may be available for eligible persons including diagnostic testing and lab work. Client must not be eligible for any other insurance. Exclusions apply

Vision exams and eyeglasses: A collaborative effort between ACOSS and Lions Club Sight and Hearing Foundation to provide vision exams and eyeglasses to eligible persons.

- **Alachua County Health Department:** Family planning, HIV primary care, STDs, Immunizations

224 SE 24th Street
Gainesville, FL 32641
Phone: (352) 334-7900
Website: <http://www.doh.state.fl.us/chdalachua/>

●**Children’s Medical Services (CMS):** family-centered programs designed to serve eligible children with special needs; also provide intervention, prevention, and other specialty programs.

1701 S.W. 16th Avenue, Bldg. B
Gainesville, FL 32608
Phone: (352) 334-1400
Toll-free: 1-800-523-7545
Website: <http://www.cms-kids.com/>

●**Early Steps Intervention:** Provides early intervention and support services to families with infants and toddlers who are at risk or have delays in development which are provided in a coordinated, family-centered system. The goal is for the family to receive strong support through a primary coach approach to teaming that assigns one member of a multidisciplinary team as the primary coach, where he or she receives coaching from other team members, and uses coaching with parents and other primary caregivers to support and strengthen their confidence and competence in promoting child learning and development. The services are provided in home or where the child learns and plays.

1329 Southwest 16th Street
Gainesville, FL 32610
Phone: (352) 273-8555 or (800) 334-1447
Contact List: <http://www.cms-kids.com/home/contact/earllysteps.pdf>

●**Florida KidCare:** Through Florida KidCare, the state of Florida offers health insurance for children from birth through age 18, even if one or both parents are working.

To apply: https://www.healthykids.org/documents/apply/kidcare_app_english.pdf

Florida KidCare, P.O. Box 980
Tallahassee, FL 32302
1-888-540-5437
Website: <https://www.healthykids.org>

●**Florida Vision Quest:** provides eyeglasses to kids in locations around the state

Website: <http://www.flvq.org/aboutJVQ.asp>

●**Gainesville Community Ministry:** Dental clinic (548-4806), OT 4 kids (327-9049, with free tutoring, reading groups, occupational therapy, vision screenings, community play groups, parent to parent support groups, and developmental screening. For children birth to 6 years of age), PT clinic, Vision clinic (372-8162, vision screening/exams and donated eye glasses to those in need. Exams will be conducted every 3 months. Donations of \$5.00 to cover cost of eye glasses suggested.)

238 SW 4th Ave
Gainesville, FL 32601
Local: (352) 372-8162
Website: <http://www.gcmhelp.org/home0.aspx>

- **Helping Hands Clinic**: Provides medical services to the poor and the homeless.

First United Methodist Church
509 NE 1st Street
Gainesville, FL 32601
Phone: (352) 519-5542
Website: <http://hhcg.org/>

- **Hospital Homebound**: Home education and related services provided to eligible students who are unable to attend school for medical reasons.

1817 East University Ave
Gainesville, FL 32641-2629
Phone: (352) 955-7671

- **Medicaid**: Information on local Medicaid Doctors and Healthcare providers.

Website: <http://mymedicaid-florida.com/> or <http://portal.flmmis.com/FLpublic/Default.aspx>

Link to list of local providers:

<http://portal.flmmis.com/FLPublic/Portals/0/StaticContent/Public/Area%203a/3A%20%20Provider%20Listing%20for%20Web%20page.pdf>

Local Office:
14101 NW HWY 441, Suite 600
Alachua, FL 32615
Phone: (386) 418-5350
Toll Free: 1-800-289-7799

To request Medicaid Insurance Change: 1-866-762-2237

- **Medicaid Options**: Assists parents with selecting a Medicaid plan for their child

Phone: 1-888-367-6554

● **Medicaid Transportation:** Transportation for those who have Medicaid insurance.

Sunshine State Medicaid: 866-790-8817

United Health Care (Logisticare): 866-726-1457

Medicaid Wellcare & Staywell: 866-591-4066, 866-334-7927

Medicaid Prestige: 855-381-3778

Medicaid Sunshine Health: 866-201-9968

CMS PED I Care: 855-739-5986

Medicaid Integral Quality Care: 866-258-4326 #2

Medicaid First Coast Advantage: 866-201-9967

● **Medicaid Waiver Program/Agency for Persons with Disabilities (Florida):** This program offers 28 supports and services to assist individuals with developmental disabilities to live in their community. Eligibility: Children must be referred after 3 years old but prior to 18 years old. Diagnosis of: Autism, Cerebral Palsy, Mental Retardation/Intellectual Disability (IQ of 70 or below), Prader-Willi Syndrome, and Spina Bifida

To apply: <http://www.apdcares.org/customers/application/>

Phone: (850) 488-4257

1-866-APD-CARES (1-866-273-2273)

Local:

1621 Northeast Waldo Road; Building 1

Gainesville, FL 32609

Phone: (352) 955-6061

Fax: (352) 955-5787

Website: www.apdcares.org

● **Mobile Outreach Clinic:** The Mobile Outreach Clinic provides free health care to the medically underserved in low income neighborhoods and rural areas in and around Alachua County. Calendars (and locations of services) are updated monthly on the clinic's website.

Clinic: (352) 262-0162

Office: (352) 273-5329

Fax: (352) 733-4291

Website: <http://outreach.med.ufl.edu/>

● **Prescribed Pediatric Extended Care (PPEC, AKA Medical Daycare):** PPEC centers allow Medicaid eligible children from birth through age 20 with medically-complex conditions to receive continual medical care in a non-residential setting.

Phone: (352) 333-1900

Fax: (352) 333-1195

Address: 2025 SW 75th Street, Suite 30
Gainesville, FL 32607

Website: <http://www.florida-ppec.com/>

● **Social Security Administration:** To apply for Social Security Disability Income

1610 NW 23rd Avenue

Gainesville, FL 32605

Phone: (352) 375-4178

National: 1-800-772-1213

TTY: 1-800-325-0778

Website: www.socialsecurity.gov/applyfordisability

● **UF CARD:** The Center for Autism & Related Disabilities (CARD) provides support and assistance with the goal of optimizing the potential of people with autism and related disabilities.

2046 NE Waldo Road Suite 3200

Gainesville, FL 32609

Toll Free: 1-800-9-AUTISM

Phone: (352) 273-0581

Website: <http://card.ufl.edu/>

● **Women's, Infants and Children Project (WIC):** provides food and referrals to healthcare for mothers with infants and children under age 5

Phone: 1-800-494-2543

Website: www.floridawic.org

Housing & Homeless Resources:

Emergency shelters, youth shelters, and Long-Term housing programs



- **Alachua County Growth Management:** Down payment assistance, home repair programs

Phone: (352) 264-7013

Website: http://growth-management.alachuacounty.us/housing_programs/

- **Alachua County Housing Authority:** Provides quality housing or rental assistance to certified clients. Must meet program requirements, including income, family size and background check.

703 NE 1st St

Gainesville, FL 32601

Phone: (352) 372-2549

Website: <http://www.acha-fl.com/>

- **Community Action Agency:** Low-Income Home Energy Assistance Program (LIHEAP), Weatherization Assistance Program, Home-ownership, repairs

1405 NW 13th Street, Suite B

Gainesville, FL 32601

Phone: (352) 373-7667

Website: <http://www.cfcaa.org/>

- **Gainesville Housing Authority:** Provides quality housing or rental assistance to certified clients. Must meet program requirements, including income, family size and background check.

1900 SE 4th St

Gainesville, FL 32641

Phone: (352) 872-5500

Website: <http://gainesvillehousingauthority.org/>

- **Habitat for Humanity:** Works in partnership with low-income families to build low-cost housing. Must presently be living in substandard housing and meet income requirements.

2317 SW 13th St

Gainesville, FL 32608

Phone: (352) 378-4663

Website: www.alachuahabitat.org

●**Interface Youth Shelter (through CDS Family & Behavioral Services, Inc.):** The residential program is voluntary for youth age 10-17. Youth stay in the shelter for a night or two in emergency situations or can stay 3-5 weeks to work on developing skills needed for success in the future.

Interface Youth Shelter, Central

1400 NW 29th Road

Gainesville, FL 32605

Phone: (352) 244-0618

Website: <http://www.cdsfl.org/youth/interface-youth-program-shelters/>

●**Interfaith Hospitality Network:** Shelter and comprehensive support (case management, transportation, daycare) for homeless families with children.

Phone: (352) 378-2030

Website: <http://www.ihngvl.org/>

●**Pleasant Place:** Pleasant Place provides a safe, nurturing environment for pregnant and parenting teens who are victims of abuse or neglect or who are homeless.

Phone: (352) 377-9669

Website: <http://www.pleasantplace.net/>

●**St. Francis House:** Soup kitchen, emergency shelter, transitional housing program, and long-term housing

413 S. Main Street

Gainesville, FL

Phone: (352) 378-9079

Website: <http://stfrancishousegnv.org/>

Smoking Cessation:



- **Healthy Start:** Free smoking cessation services to any pregnant or postpartum woman in the state of Florida. One on one counseling & home based.

Phone: (352) 334-7940

Website: <http://www.doh.state.fl.us/chdalachua/>

- **Suwannee River AHEC:** free smoking cessation classes

Phone: (352) 265-9569

Phone: 1-866-341-2730

Website: <http://www.ahectobacco.com/>

- **Other helpful resources:**

Florida Quit line: 1-877-822-6669, www.floridaquitline.com

<http://tobaccofreealachua.org/>

<http://www.tobaccofreeflorida.com/>

www.smokefree.gov

www.becomeanex.org